Achieving a positive safety culture in the rail corridor

Guideline

This Rail Industry Safety and Standards Board (RISSB) product has been developed using input from rail experts from across the Rail Industry. RISSB wishes to acknowledge the positive contribution of all subject matter experts and DG representatives who participated in the development of this product.

The RISSB Development Group for this Guideline consisted of representatives from the following organisations:

ARC Infrastructure	ARTC	Blue Scope Steel
Downer	JVAT Management Consultants	Marling Group
Metro Trains	Public Transport Authority WA	Queensland Rail
Sydney Trains	Tactix	

Development of this Guideline was undertaken in accordance with RISSB's accredited processes. It was approved by the Development Group, endorsed by the Standing Committee, and approved for publication by the RISSB Board.

I commend this guideline to the Australasian rail industry as it represents industry good practice and has been developed through a rigorous process.

Damien White
Chief Executive Officer
Rail Industry Safety and Standards Board

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Document control

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Approval

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1 Introduction

1.1 Purpose

The purpose of this guideline is to provide a consistent and practical approach to fostering a positive safety culture in the rail corridor for all rail safety workers.

A positive safety culture contributes to a safe workplace and improved well-being and morale for you and your co-workers.

1.2 Scope

This guideline provides executives and managers in an organization guidance on how to support and foster a positive safety culture in the workplace.

This guideline describes shared values and behaviours that rail safety workers, and supervisors may apply to foster a positive safety culture in the rail corridor.

The guideline can be applied to all sectors in the rail industry, including light rail and heritage operators.

1.3 Who should use this guideline

This guideline is intended to be used by anyone who manages, plans, supervises, or works in the rail corridor.

This can include:

- workers who access the rail corridor;
- supervisors of works within the rail corridor;
- trainers and coaches of rail safety workers;
- operational managers;
- organizational leaders such as senior managers and executives who define and lead safety culture in the rail industry.

1.4 How to use this guideline

This guideline takes a funnel approach and focuses on the needs of the executive, managers, supervisors, and rail safety workers while providing information on:

- why Positive Safety Culture is important at the various levels within a Rail Transport Operator (Section 2);
- why the elements identified here contribute to a Positive Safety Culture (Section 3);
- how each of the roles contributes to a Positive Safety Culture (Section 4);
- measurements and indicators of Positive Safety Culture (Section 5); and
- how Positive Safety Culture can be applied at different levels (Section 6).

This document will assist rail safety workers in understanding the impacts of their behaviours and responses on their team, workplace, and organization.

The document is set out to allow various roles within an organization to access information relevant to their position.